





## A WORD FROM BETHANY'S MANAGER

### DEAR FRIENDS

I hope you're having a fantastic year so far. What an interesting few months these have been. With a few changes to our team, we were able to continue providing services with little disruption. We have Continued to provide excellent, client centred, safe programs and supports to our clients have been our top priority. As you will see from this edition of Bethany Buzz lots of things have continued to happen at Bethany Care. Whether it's a club BC program or individual support, participants have been having fun in group activities or like David Ray watching air-planes land and take off at the airport with his support worker.

Due to the wet weather conditions, we have experienced a delay to the completion of Hope cottage. Moreover, I am pleased that the steel frames have been installed, concrete floors are done, the roofs have been installed and the electrical works have commenced. We are hopeful and praying that the rebuild will be completed by September as advised by the builder.

If you are in mermaid waters area, please feel free to drive past and have a look.

Scan QR code to view  
Hope Cottage Update



Kind Regards

*Idris*

## GOODBYE TREVOR

Trevor has recently resigned his duties from Bethany Care.

He has been a much loved and valued member of our team since May 2008. Originally a Support Worker, Trevor's potential was quickly noticed and he was quickly promoted to Residential Coordinator of our two houses at Maidenhair and Yodelay.

Trevor has been instrumental in the setting up and successfully running both houses since they began. To his credit, Trevor was routinely commended at each Quality Assurance audit for his professionalism during each audit he participated in.

He made sure each resident was treated with dignity, respect and facilitated residents appointments and affairs effectively.

Trevor's job was not easy. As coordinator, he had to manage and coordinate the concerns of families, residents, support workers and management. Towards the end of his time with Bethany Trevor started to provide Support Coordination, a role he was very skilled at too.

Trevor was definitely an asset to the company and will missed by us all.

Thank you for all your hard work.



## NEW VEHICLES

Bethany is pleased to announce it has the clearance to purchase two more vehicles to add to our fleet expanding. As many Bethany staff have a clear preference for automatic vehicles, it is likely the new vans will replace some of our older manual models in due course.

Bethany will make sure all incoming vehicles will be mechanically sound, wheelchair friendly and possesses that all comfort and safety features you would expect.



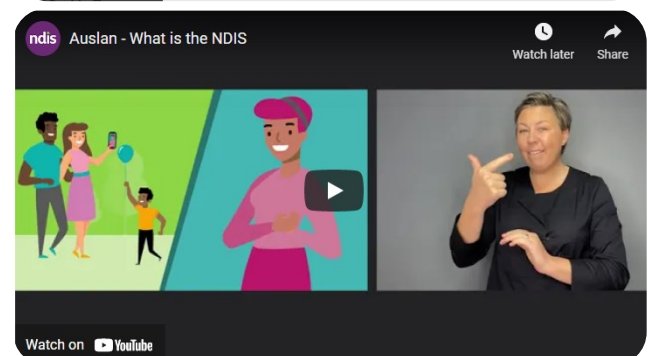
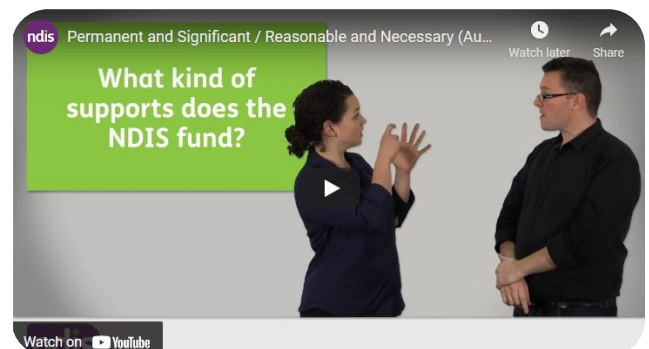
## UNDERSTANDING THE NDIS—NDIS CONCEPTS IN AUSLAN

The NDIS has given some thought to supporting Auslan users understand NDIS's expanding terminology. They found that many NDIS concepts have not previously been translated to Auslan so effective ways of signing them was required.

A diverse linguistic team was formed to create the signs to ensure they are accurate and reflect the diversity of language in Auslan across Australia.

These signs were created for the purpose of translating existing information in to Auslan, but they have been provided to help all Auslan speakers understand and talk about NDIS concepts in the same way.

Scan QR code to access  
Auslan friendly videos





## STAFF TRAINING DAY

Bethany recently had a staff training day at Hope Church. It was a fantastic time with an emphasis on building unity, developing positive cultures and developing skills through training. In addition to this, Bethany Support Workers had the opportunity to share what was happening in their specific areas. Former Assistant Manager and friend of the Bethany community, Ps Ric Kelso started the day with a fantastic devotion creatively using chocolate bars as props to illuminate his message. In addition, the day had presentations from

**Teresa**—Teamwork exercise

**Brian**—Disaster Management Training, policies / Carers responsibilities

Service Program Updates

**Obert**—Yodelay & Maidenhair

**Adeline**—Club BC Tuesday

**Julie** - Club BC Thursday

**David**—Saturday Bowling

**Idris**—Hope Cottage building update

**Idris**—Abuse and Neglect

**Caron**—Vehicle use and hoist training

Following the training feedback forms were distributed to ensure staff could state on whether the training was useful and/or appropriate for their roles. The comments were encouraging.



Scan QR to view a clip of Ps Ric's



## MEET THE CARER

### GETTING TO KNOW JOSHUA KIM

This is Joshua, a Support Worker who has been with us since May 2022. Here's a little bit about Joshua.

1. If you could snap your fingers and become an expert in something, what would it be?

I want to become an expert in reading people's minds so that I could know what my client wants.

2. What do you do to turn things around when you're having a bad day?

I pray to God to give me wisdom and strength to turn things around.

3. What energizes you outside of work?

Apart from praying to Jesus, I am energized when I spend time with my wife.

4. What's something you've done, but will never do again?

I stole a few coins from my mom's wallet when I was 6, and my mom scolded me so hard. Since then, I never did it again.

5. When you were a kid, what did you want to be when you grew up?

I wanted to become a scientist.



## CONGRATULATIONS SAM

### NEW SUPPORT COORDINATOR ROLE

We are delighted to announce that Sam Schilling has accepted an offer to provide Support Coordination for Bethany participants.

Sam has a impressive, demonstrated track record of providing high level supports in this space and Bethany is excited by her appointment.

- Specifically, her role will be to provide person-centred coordination of supports for people who have an NDIS plan.
- Facilitate individualised service navigation, intake and support.

If this is something you may need help with, please contact Sam on [sam@bethanycare.org](mailto:sam@bethanycare.org).

Well done Sam!





## WELCOME OBERT — NEW RESIDENTIAL COORDINATOR

More good news...Bethany is delighted to announce that Obert will be Bethany's new Residential Coordinator.

He will be generally responsible for running both Maidenhair and Yodelay houses and we are excited to have him on board.

Building on the good work Trevor has done, we believe Obert is the perfect person for this wide-ranging and varied role.

Obert has been a high functioning Support Worker for many years at Bethany serving in both houses and has already has developed strong relationships with the residents and their families.

He has a passion for ensuring resident's lives will be meaningful fun and safe. We wish Obert every success in his new role.



## COMING SOON—FAMILIES LUNCH

*Bethany Care would like to invite Bethany  
parents & families*

### **lunch**

THIS A FANTASTIC OPPORTUNITY TO MEET  
OUR NEW SERVICE MANAGER & CONNECT  
WITH OTHER FAMILIES

LUNCH WILL BE OUR TREAT

TIME / DATE / LOCATION  
to be announced soon

**COMING SOON**

# About us...

## BC OFFICE TEAM

**Service Manager**  
**Idris Akintola**

**Acting Assistant Manager**  
**Teresa Athanasius**

**Operations Manager**  
**Brian Lynch**

**Permanent  
Accommodation  
Coordinator**  
**Obert Ndongdzai**

**Administration Assistant**  
**Caron Quilliam**

## BOARD OF DIRECTORS

**Chairperson**  
**Pastor Justin Reid**

**Treasurer**  
**Amy Leong**

**Director**  
**Kerry Lovell**

**Director**  
**Peter Dokmanovic**

**Director**  
**Helen Karena**

## WE VALUE YOUR FEEDBACK



If you have any feedback on what we are doing well or how we can do things better, please contact us. This may include any comments or suggestions about any aspect of Bethany service delivery, for example, policy recommendations. Please contact us to share your views. Your input is important to us.

You can provide your feedback through the following channels:

- by post Bethany Care Limited, PO Box 35 Varsity Lakes Q 4227
- email [enquiries@bethanycare.org](mailto:enquiries@bethanycare.org)
- phone 5551 0276
- website [www.bethanycare.org](http://www.bethanycare.org), click on "contact us"

## JOIN US AT HOPE CHURCH

Bethany is a ministry of Hope Church and extends a warm invitation to all individuals & families to join in its dynamic services community events.

Please visit

<https://www.facebook.com/hopechurchgc> or

<https://www.instagram.com/hopechurchaustralia>  
for updates.



## SERVICE & ACTIVITIES

- Club BC Tuesday - A fun filled centre based day where anything can happen from a Fiesta themed party to indoor Olympics, homemade baking and a variety of creative projects.
- Club BC Thursday - A day of action and adventure out in the community. Whether it is activities in a park or exploring new places everyone has fun.
- BC Bowling - Every Saturday our BC team of bowlers heads off for a morning of friendly competition. There is room for you on the team.
- BC @ Hope Church - Participants are always welcome to join the Sunday morning church service at Hope Church
- BC Camps - Our annual 4 day camp is held every September. Most campers and carers say it's the highlight of their year.
- Assistance with Self-Care Activities - We have a team of experienced and trained carers who provide one on one support to help you reach your goals whether in your home or in the community
- Supported Independent Living - Bethany Care has two SIL homes, Yodelay for the men and Maidenhair for the women.
- Short Term Accommodation - Our wonderful Hope Cottage is currently under renovation but will be open soon for short stays. In the meantime our carers can provide support in your home.
- Support Coordination - Do you need assistance with coordinating all your NDIS supports? Bethany Care has an excellent and experienced Support Coordinator who is available to assist you to navigate your way through the NDIS.